

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Patent of:

CHAN et al.

Patent No.: 7,515,695

Issued: April 7, 2009

Atty. File No.: 4366-152

For: "CLIENT CUSTOMIZABLE  
INTERACTIVE VOICE RESPONSE  
SYSTEM"

REQUEST FOR CERTIFICATE OF  
CORRECTION OF PATENT FOR  
APPLICANT'S MISTAKE  
UNDER 37 C.F.R. §1.323

*Filed Electronically*

Attn: Certificate of Corrections Branch  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Patentee has identified a mistake of minor character in Claim 26. Patentee requests that at column 19, lines 27-42 (Claim 26), the element "a processor operable to:" be moved and appear before the paragraph beginning with "receive, from the user...." The obvious typographical error is apparent as the element "a processor operable to:" has sub-elements "receive...effect...and associate". The error is of a minor character, which neither adds new matter nor requires reexamination. In view of the above, Patentee respectfully requests the requested correction be entered.

Submitted herewith is form PTO SB/44 containing the text of the correction requested. In addition, submitted herewith is payment in the amount of \$100.00, the processing fee set forth in 37 C.F.R. §1.20(a). Please credit any overpayment or charge any underpayment to Deposit Account No. 19-1970.

Respectfully submitted,  
SHERIDAN ROSS P.C.

By: 

Erin A. Kelly  
Registration No. 62,288  
1560 Broadway, Suite 1200  
Denver, Colorado 80202-5141  
(303) 863-9700

Date: 10-15-09